



# Citrix Content Collaboration Enterprise Essentials

**Certification:** CC-SHAREFILE | **Course Length:** 2 Days | **Instructional Method:** Classroom or Virtual w/ hands-on labs

## Course overview

In this two-day course, you will learn about enterprise file sharing and synchronization with Citrix Content Collaboration. You will gain the skills and understanding needed to configure and manage your Citrix Content Collaboration environment, including implementation of StorageZones and the Windows and Citrix Virtual Apps and Desktopclients. Additionally, explore your control plane and data storage options; end-user management; and client deployment on Windows physical and virtual desktops.

This course will give you an understanding of Content Collaboration administrative responsibilities and teach you how to navigate the administrative console for facilitated deployment and file sharing success. This course is designed for IT professionals with little Citrix Content Collaboration experience.

## What you'll learn

- Understand Enterprise File Synchronization, Sharing, and Citrix Content Collaboration architecture
- How to navigate the Citrix Content Collaboration administration interface and build StorageZones
- How to integrate Citrix Content Collaboration in an existing Citrix Virtual Apps and Desktops environment
- How to manage Citrix Content Collaboration users in an Active Directory environment



## Suggested Knowledge

It is recommended students have a basic understanding of: Windows Server administration, Citrix Virtual Apps and Desktops, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing.



## Is this course for me?

Built for IT Professionals interested in learning how to implement Citrix Content Collaboration features using leading practices.

Potential students include Administrators, Implementers/Engineers, and Architects.

It is also recommended students have a basic understanding of: Windows Server administration, XenApp and XenDesktop, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing

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## Module 1: Enterprise File Synchronization and Sharing (EFSS) Overview

- Enterprise Document Sharing Use Cases
- Software as a Service (SaaS) and Cloud concepts
- EFSS Legal Basics

## Module 2: Architecture

- Control Plane
- Data Storage Options (Azure, Amazon, Enterprise)
- Security (File Encryption, Password Policy, DLP Overview)

## Module 3: Administration

- Folder Administration
- Advanced Preferences
- Manual User setup

## Module 4: StorageZones

- Components data flow
- Restricted Zones Overview
- Connectors Overview (CIFS, SharePoint)

## Module 5: User management

- Citrix Content Collaboration User Management (UMT) Tool
- Security Assertion Markup Language (SAML) Overview
- Citrix Content Collaboration Authentication

## Module 6: Endpoint clients

- Windows and Citrix Virtual Apps and Desktop Client
- Mobile Clients
- Outlook Plug-in

## Module 7: User Experience

- Getting Started
- File Management
- Preference Customization

## Module 8: Troubleshooting and Management

- Authentication and Access Issues
- Component upgrade
- Component monitoring



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